

PATIENT SATISFACTION

Newmann and Pfettscher (adapted from KDQOL)

1. Think about the care you receive for kidney dialysis. In terms of your satisfaction, how would you rate the interest shown in you as a person?

	<i>(Circle One Number)</i> <u>By your doctor</u>		<i>(Circle One Number)</i> <u>By your dialysis staff</u>
Very poor...	1		1
Poor...	2		2
Fair...	3		3
Good...	4		4
Very good...	5		5
Excellent...	6		6
The best...	7		7

2. How TRUE or FALSE is each of the following statements?

	<u>Definitely True</u>	<u>Mostly True</u>	<u>Don't Know</u>	<u>Mostly False</u>	<u>Definitely False</u>
a. My doctor encourages me to be as independent as possible	1	2	3	4	5
b. My doctor supports me in coping with my kidney disease	1	2	3	4	5
c. Dialysis staff encourages me to be as independent as possible	1	2	3	4	5
d. Dialysis staff supports me in coping with my kidney disease	1	2	3	4	5